
Public Utilities Commission
Consumer Protection and Safety Division – Transportation Enforcement Section
505 Van Ness Avenue
San Francisco, CA 94102
Fax: (415) 703-5882 Tel: 1-800-894-9444 E-Mail: CIU_INTAKE
Passenger Complaint Form – Intrastate Transportation Only

This form is available for you to send a complaint about a passenger carrier to the Public Utilities Commission. Although the Commission may not be able to resolve specific disputes between consumers and passenger carriers, it can act against a company for violations of law.

How Do We Reach You?

Your Name: _____

Your Business Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

E-Mail Address: _____

Tell Us Your Complaint

Subject of Your Complaint:

Safety ☐

Service ☐

Overcharge ☐

Loss or Damage ☐

Other ☐

Name of Company You Are Complaining About: _____

Street Address: _____

City: _____ State: _____ Zip: _____

TCP or PSC Number, if known: _____

Telephone: _____

Company Web Site: _____

Company E-Mail Address: _____

[illegible]

Revised 6/01